



Departmental
Management

October 4, 2021

Office of the Chief
Information Officer

TO: Mission Area Associate Chief Information Officer (ACIO)

Client Experience
Center

FROM: Tim McCrosson
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SUBJECT: The Enterprise Depot; Learning and Support Resources

The Client Experience Center is excited to bring you the Enterprise Depot Model which will transform what has been a highly labor-intensive and geographically dispersed activity into a centralized, automated, and standardized, almost assembly line approach, to delivering an important service to all of USDA.

The Client Experience Center has developed resources for customers to learn about the Enterprise Depot processes and support.

For more information, please visit the [Enterprise Depot SharePoint Site](#), on which you'll find:

- An overview video
- A fact sheet (flyer)
- Process and support information
- Frequently asked questions

The Client Experience Center will continue to provide more information as we move toward the go-live date.